

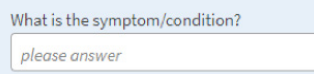


Virtual visits. Real convenient.

If you're an established patient (you've visited us at least once in the last three years), we invite you to take advantage of our new virtual doctor visits. These visits are for either an acute issue like a possible bladder infection or cough, or if you need your blood pressure, cholesterol, or depression medication refilled. This service is NOT for urgent or emergent care.

Here's how virtual office visits work:

1. Login to our patient portal. (NOTE: If you don't have an account with us yet, please call our office and we'll help you set up one.)
2. Request a virtual appointment with your provider by clicking on the "my messages button  , then new  , then select your provider and ask a medical question, in this box type I would like a VOV for____(write Symptom/condition) 
3. A secure message is sent from the portal to your provider.
4. You'll receive an email from your provider in 24 hours with instructions on how to complete the rest of your virtual office visit.
5. You and your provider communicate via portal message to resolve your concern.
6. The cost of the VOV is \$45.